

Repair & Calibration Form

Instructions:

1. Fill in the fields in the form below
2. Print the completed form and enclose it with the device (complete one for each device)
3. Bring in the item during business hours, and mail us your device/s to the below address:

Attn: Service
Zedflo Australia,
U3/115 Excellence Drive,
WANGARA, 6065, WA

NOTE: A minimum fee of \$120 +GST applies to any inspection, assessment, repair, or calibration, if deemed warranty claimable the fee is waived.

4. Once we receive and inspect your device/s, we will contact you with a formal quotation

Quote Reference (If Applicable): _____

Company Name: _____

Contact Full Name: _____

Email Address: _____

Phone Number: _____

Address: _____

Order Number (If Applicable): _____

Repair or Calibration: Repair Calibration Both

Is this a warranty claim: Yes No Not sure Not applicable (for calibration only)

Make & Model: _____

Serial / Asset Number: _____

Comments:
(Be thorough when describing faults or other known issues)

Terms and conditions:

By using our service you agree to our full terms and conditions which are found here: www.zedflo.com.au/service-terms-and-conditions, the following is an overview of key parts of these terms and conditions. Repairs and calibrations of digital test equipment can be unpredictable, and risks are involved with the work we may perform. We assume no responsibility for damage or malfunction that may occur during repair or calibration. A thorough description of any faults is required: Any issue not disclosed may not necessarily be detected during inspections or calibrations. Quoted prices may vary following approval of work: We will contact you if we need to update the quotation. Limited post-service warranty of 120 days is included with repairs, see our full terms for full details and exclusions. Some services we perform may void a manufacturer's warranty or a 3rd party warranty. We accept no responsibility for actions that may void warranties on your device. A minimum fee of \$120 +GST applies to any inspection, assessment, repair, or calibration. If deemed warranty claimable the fee is waived. Please supply the device to be tested only (as best is practicable), by removing from a larger assembly, kit, non-standard fittings/accessories. An extra fee may apply for disassembly/reassembly where Zedflo spends time carrying out the above. Backup your data: We do not accept liability for any lost data because of services performed. Calibrations: You accept our standard selection of test procedures which are relevant to your instruments. Our calibration includes testing with certificate(s), and simple adjustment if required. Further repair or adjustment work required may be chargeable. Results and associated uncertainties relate to the equipment's performance at the time of test. Drift over time and recommended re-calibration periods are left for the user to consider. Pressure calibration media is selected by Zedflo, we may use various fluids including water and oil and may use our own accessories. Please inform us if you require a particular test fluid or your own accessories to be used.